

University of Passau • 94030 Passau • Germany

To the students
of the University of Passau

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Graduation survey 2023

Dear students,

How you rate your everyday student experience is of great importance for us as we work on developing the quality of study and teaching here, at the University of Passau. The Quality Development Section regularly conducts surveys at various points in your student career to give us a comprehensive picture of what it is like for you to study at our university.

The most recent graduation survey was carried out in summer semester 2023. A total of 694 students took part, the response rate was 15 percent. Your responses were analysed on a per-faculty basis and made available to the University Executive, the Deans of Studies and the central facilities and services. Today, we would also like to give you, our students, an overview of these results.

In general, the respondents were satisfied with their studies at the University of Passau, but their feedback also helped us to identify areas that could be improved. These aspects and planned improvement measures are presented below.

- Exam planning:** This area was identified by many of you to be in need of improvement. The Deans of Studies are taking measures to improve the situation. This includes increasing the capacity of the Examinations Office, extending the overall examination period and expanding the general information on offer. In addition to expanding and enhancing the information offered, the long-term goal is to standardise the acceptance-for-credit and credit-transfer processes across faculties and harmonise the faculty-specific forms.
- Website:** A comprehensive relaunch of the University's website is scheduled for the end of 2024, which will bring further improvements in user-friendliness and clarity.
- Accessibility for wheelchair users:** The University of Passau is participating in the *Bayern Barrierefrei 2023* ("accessible Bavaria 2023") programme, but not all planned measures could be implemented in a timely manner due to the planning effort and capacity limitations. The University's Technical Services Section is monitoring the situation on campus and repairs the automatic doors in the buildings when and as needed. The problem here is that external repair companies are not always immediately available due to the general shortage of skilled labour in Germany. Together with the *Staatliches Bauamt* (the Bavarian state building authority) and our partners in the trades,

we are doing our utmost to push on with the accessibility measures despite the existing bottlenecks and to ensure that the University can operate without disruption or barriers.

4. **Cafeteria opening hours:** As a result of numerous discussions with the relevant decision-makers, the cafeteria in the Audimax Building has been reopened and the opening hours of the cafeteria in the Refectory Building extended until 18:00. In addition, a Food Truck was set up on campus. The Student Services Association is also continuously implementing measures to improve the range and quality of food and beverages on offer. In particular, the range of vegan and vegetarian meals has been expanded and updated in response to popular demand.

The Quality Development Section would like to thank you for your participation in the graduation survey. The [results of this and other surveys \[German content\]](#) have been published on the intranet and are accessible from within the University's campus network. You can send us your questions at any time at umfragen@uni-passau.de.

With my thanks for your help and best regards,



Dr Achim Dilling
Head of Administration